



Patient Announcement!

Sheepcot Medical Centre



Trial of On-the-Day GP Appointment Booking

What's changing?

- GP face-to-face appointments will now be booked on the same day only.
- Minor illness appointments with our Advanced Nurse Practitioners and Paramedic will continue to be bookable up to 48 hours in advance.

How will it work?

When you complete a triage form, you'll receive a text message with a self-booking link, allowing you to book your own appointment directly—rather than being allocated one.

Why the change?

This trial aims to:

- Improve access to GP appointments.
- Reduce the number of missed appointments.
- Give patients more control over when they are seen.

We will be reviewing how the system is working throughout the 8-week trial, and we welcome any feedback — **positive or negative** — to help us improve the process.

Thank you for your patience and cooperation as we trial this new system.