

**Sheepcot Medical Centre**  
**Minutes of Virtual PPG Practice Meeting held on**  
**Monday 11th November 2024, 12.00 pm-1.00 pm**

**Attendees**

Steve Macaulay (Chair), Andy Glodowski, Brenda Hall, Stephen Hill, Jan Pearcey, Teresa Batchelor and Nikki Chamberlain.

**1. Minutes of previous meeting**

The minutes were accepted.

**2. Apologies for absence**

Apologies were received from Dr Jackson, Jack Alvarez, Sharon Carter, Krysia Glodowska and Isabelle Holloway.

**3. Updates from the Practice**

The staffing of all teams is stable currently. Three registrars have joined; Dr Asha Padhair who will go on maternity leave in January, and Dr Sam Saleh, who will leave in December and Dr Kawther Hamed, who is a part-time registrar staying with us until April 2025. Dr. Priya Patel is due back from maternity leave in January.

Demand for appointments continues to be raised above past levels and this puts pressure on appointments available. A constraining factor is a high patient DNA level (Did Not Attend). It has proved hard to reduce this figure. Also, sometimes some patients submit multiple patient forms on multiple issues for triage, increasing the overall volume.

Patients must allow repeat prescriptions due time to ensure they are processed for the required date.

A receptionist is moving internally in January to become a health care assistant. Also, a secretary is retiring which will mean a rejigging of roles.

#### **4. National conversation on the future of NHS**

The government is inviting comments and suggestions from a wide range of individuals and groups for a future NHS. Discussion amongst PPG members ranged broadly, from better IT, integration of social care and NHS, increased funding, and better thought-out planning for the future. Steve suggested that everyone should contribute, and not only if they have innovative suggestions. The website is:

<https://change.nhs.uk/en-GB/>

#### **5. Vaccination programs**

Planned flu vaccinations have taken place. A short-notice COVID vaccination session was held for 275 people. Other flu/COVID vaccination sessions will take place depending on demand. The RSV vaccinations will be offered on a rolling program. The practice started inviting the first cohorts for this in Sept and will continue to do so.

#### **6. Any other business**

A new member of the PPG will join at the next meeting.

#### **7. Future meeting**

It is hoped a new meeting can be fixed with regular intervals of 4-6 weeks.